



OFFICE OF INTERNATIONAL SERVICES

University Center for International Studies
University of Pittsburgh

USCIS Application Reminders

Processing Times

Applications submitted to the U.S. Citizenship and Immigration Services (USCIS) are processed at different locations across the United States. USCIS provides a website with the average processing times of the application submitted (egov.uscis.gov/processing-times/). USCIS processing times can vary greatly, even for the same applications.

The website provides an **estimated** time range based on the application form and service center location. This time range is how long USCIS takes to process a case from the date of receipt. USCIS generally processes cases in the order received. The **estimated** time range displayed is based on data captured approximately two months prior to updating the page. USCIS states that the website is updated monthly. Please note that times may change without prior notice.

EXAMPLES

Estimated time range	Form type	Receipt date for a case inquiry
3 Months to 5 Months	Based on a pending I-485 adjustment application [(c)(9)]	March 01, 2019
3 Months to 5 Months	Haiti extension	March 01, 2019
3 Months to 5 Months	All other applications for employment authorization	March 01, 2019

USCIS Case Tracker

USCIS also offers an online Case Tracker (egov.uscis.gov/casestatus). On this website, applicants can enter their application Receipt Numbers to get more information about the application status. Please remember that government websites rarely display real-time information, meaning that the application may be processed for a few days before the status is updated on the Case Tracker.

Contacting USCIS

Applicants can submit an online inquiry to the government if their applications were received by USCIS before the "receipt date for a case inquiry" date. In the example above, this date is March 1, 2019. Therefore, if the application was received by USCIS before March 1, 2019, then the applicant would be able to submit an online inquiry. The telephone number to contact USCIS is 800-375-5283. Please be aware that the person responding to questions may not have any additional information other than what is available on the USCIS Case Tracker.

In terms of expediting an application with the federal government. USCIS has very high standards to expedite (www.uscis.gov/forms/expedite-criteria) the processing of an application. Based on what we have observed in OIS, it is becoming more and more difficult for individuals to submit an expedite request, and these requests are rarely approved. **Please note:** OIS is not able to assist with any requests to expedite USCIS applications. USCIS requires such requests to be made directly by the applicants.

Important Reminders!

- If the mailing address listed on the application is an on-campus address (such as OIS), the mail will take several extra days as it moves through the campus mail system.
- If the application was for an Employment Authorization Document (EAD card), the applicant cannot begin work until the card has been received AND the authorization date has been reached.